K3R - Service Level Agreement

Between
R K College of Engineering
and
K3R Global Solutions Private Limited

Service Level Agreement
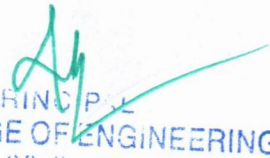
THIS AGREEMENT is made on this 10-08-2022 day of **MONTH, YEAR** at Hyderabad, by and between **R K College of Engineering,** Approved by AICTE, New Delhi & Affiliated to JNTU, Kakinada & SBTET, Amarvati) is located at Kethanakonda (V), Ibrahimpatnam (M), Vijayawada, Amaravati-521456 (here-in-after called "**RKCE**", which expression shall unless repugnant to the context or meaning thereof, mean and include its successors in business), of the **FIRST PART,** and

K3R Global Solutions Private Limited, having registered operations at – Golden Heights, Plot No: 9/1, 4th Floor, Sector-111,Opp. Raheja IT Park,Madhapur, Hyderabad, Telangana 500081 (here-in-after for the sake of convenience is called "**EDUSYS**", which expression shall unless repugnant to the context or meaning thereof, mean and include its successors in business and assigns), of the OTHER PART.

WHEREAS, RK College of Engineering desires to automate various activities of the college and has approached **EDUSYS** and has agreed to take a first OFF LINE demo of the ERP "**EDUSYS**" Online e-solutions, and has expressed its desire to use the said services of EDUSYS with certain customized modifications as conveyed by **RKCE** to **EDUSYS**, and use such system as its major interface with its branches, students and their parents, and control of various related operations.

NOW, THEREFORE, in consideration of the above recitals, the mutual covenants of the Parties, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties hereby agree as follows:
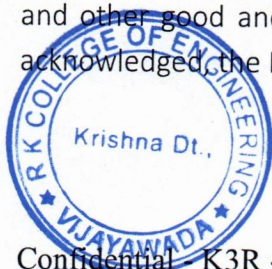
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Definitions :

Except to the extent expressly provided otherwise, in this Agreement:

"**Agreement**" means this agreement, its Schedules, and any amendment/s made to this Agreement by the parties in writing, from time to time;

"RK College of Engineering having its functional office at Vijayawada Address located at Kethanakonda Ibrahimpatnam (M), Vijayawada,Amaravati-521456 (hereinafter referred to as "RKCE"), which expression shall, unless it be repugnant to the meaning or context thereof, be deemed to mean and include its successors) of the SECOND PART.

"**Service Provider**" means K3R Global Solutions Private Limited, a Company incorporated under the Indian Companies Act, 1956, having its Office at, Madhapur, Hyderabad, India, which expression shall, unless it be repugnant to the meaning or context thereof, be deemed to mean and include its successors;

"**Software**" includes any and all modules of e-solutions, and mobile applications, offered by **EDUSYS** and accepted by **RKCE**, as amended, updated, and improved from time to time or covering widened and enhanced operations as may be required by **RKCE** from time to time. The basic features and requirement of such modules, e-solutions and applications are more fully, listed and described in **Schedule -1**;

"**Business Day**" means any weekday other than a Saturday, Sunday, National Holiday, Gazetted and Public Holiday;

"**Business Hours**" means the hours of 09:00AM to 07:00PM IST on a Business Day;

"**Charges**" means the consideration for the services provided by **EDUSYS** under this Agreement and paid by **RKCE**, which are mutually agreed between the parties hereto in writing from time to time.

"**Effective Date**" means the date of execution of this Agreement, when both the parties sign the Agreement.

"**Force Majeure Event**" means an event, or a series of related events, that is outside the reasonable control of either party, including affected by failures of the internet or any public telecommunications network, any network service, any hosting service, hacker attacks, denial of service attacks, virus or other malicious software attacks or infections, power failures, industrial disputes affecting any third party, changes to the law, disasters, explosions, theft, accident, strikes, lockout, labor trouble, rodent infections, transportation embargo, traffic jams, breakdown of communication, insurrection, riots, terrorist attacks, any embargo, imminence or the existence of any state of emergency, war, war like condition, civil-commotion right, act of God such as rain, fog, fires, storms, floods, lightning, earthquakes, natural calamities, change

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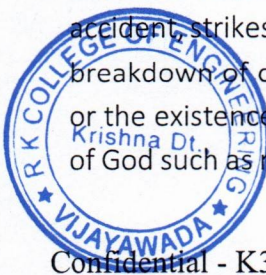
in government policy, or any other act or event, which renders it impossible or impractical for either party to perform its obligation under this agreement.

"**Online**" means connected to a computer *via* Internet.

"**Training**" means making familiar and trained to the designated persons of **RKCE** by **EDUSYS**, for use of various modules, e-solutions and applications referred in this Agreement.

"**Confidential Information**" means any information and material received by **EDUSYS** from **RKCE** during the term of this Agreement while working on various modules, e-solutions and applications referred in this Agreement, which is not in public domain.

"**Maintenance Services**" means the online services including error-correction service of e-software, modules, mobile applications, etc., which **EDUSYS** provides to the **RKCE** under this Agreement during business hours of business days.

"**Term**" means the term of this Agreement as provided in para 7 of this Agreement.

OBJECTIVES

The intent of this Agreement is to document an understanding between the Service Provider and the HA as to what constitutes an acceptable service in quantifiable and measurable terms, the responsibilities on the part of both the Service Provider and the **RKCE** for the rendering of acceptable service, the limitation to such responsibilities, the manner of providing services and the consideration for such services. It documents the service objectives, how those objectives will be measured, and the schedule of distribution for the measurements.

1.0   SOFTWARE MODULES

RKCE upon taking a demo of Software Modules of **EDUSYS**, have mutually agreed **product features, capabilities and limitations** are given in an add on **Schedule - I**

EDUSYS grants **RKCE** license/permission and extend assistance, support, train designated persons of **RKCE** for use of the software modules, e-solutions, Applications and related services as referred in this Agreement.

2.0   CHARGES FOR ON-LINE ACCESS OF MODULES.

In consideration of the services provided by **EDUSYS** as stated in **Schedule 1** to **RKCE** under this Agreement, **RKCE** shall pay **EDUSYS** its charges as per **Schedule 2** (subject to applicable taxes).

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EDUSYS shall raise invoice on **RKCE** on the basis of above mentioned agreed amount of consideration, which will be paid by **RKCE** by NEFT/RTGS or on-line payment through bank to the account of **EDUSYS**. **EDUSYS** shall provide required detail of its bank account for the said purpose of remittance to **RKCE**.

In case of any delay in making payment of charges to **EDUSYS** by **RKCE** for any reason, the services provided by **EDUSYS** shall not be disrupted. If payment is not made as per above schedule, then interest @15% p.a will be charged by **EDUSYS**.

RKCE agrees to provide EDUSYS with accurate single point of contact for release of payments, complete billing information, gst registration details, legal name, address, telephone number, email address, etc. and if any change occurs with respect to any of the above the RKCE agrees to update this information immediately with 2 days via email.

## 3.0 WARRANTIES AS TO ORIGINAL WORK OF SOFTWARE MODULES

EDUSYS declare, warrants, and confirm that each module, application and software referred in this Agreement is developed and created by **EDUSYS** and **EDUSYS** has copyright therein, and, that **EDUSYS** is the sole Proprietor thereof.

EDUSYS further confirm that **EDUSYS** is lawfully entitled and is competent to extend use of the modules, applications and software by **RKCE** as envisaged herein.

4.0 THE OBLIGATIONS OF HA

(i)   RKCE shall provide required information to **EDUSYS**, for the proper function of the modules, as may be required by **EDUSYS** from time to time.

(ii)   RKCE shall ensure that the access to various modules is not provided to any unauthorized person/entity.

(iii)   RKCE shall provide proper detail in the format as may be prescribed by **EDUSYS** for seeking any help/troubleshooting in case of mal function/non-function of the module/software/application, so that **EDUSYS** may identity the problem and fix the same at the earliest.

(iv)   RKCE shall ensure proper running and maintenance of all computers and networking in all institutions at business hours.
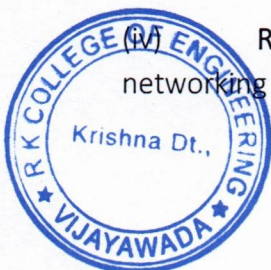
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(v)   RKCE shall ensure that the users who are using the modules/software/application, have operating knowledge of Microsoft Windows 7 OS, Microsoft Word-Excel and Internet.

(vi)   **The Point of Contact:** Immediately after signing of this Agreement, the RKCE shall assign a single point of contact for data collection from the RKCE's side and intimate the coordinates of such point of contact to the Service Provider. Similarly, the Service Provider also shall intimate to the **RKCE** coordinates of the points of contact Account manager] from their side. For any change in the coordinates of the point of contact either from the side of the Service Provider or from the side of the **RKCE** shall be intimated to each other via email. The service provider shall have the liberty to change the account manager at any point in time with prior intimation via email.

(vii)   **Communication Channels:** The communication between the **RKCE** and the EDUSYS shall be done only over email, chat, WhatsApp, TeamViewer®, Any desk or through telephone or hand phone in that order of preference.

(viii)   **Data Collection and timeline:** The **RKCE** shall provide all the data pertaining to the current academic year of the Education Institution on or before the due date set by the service provider only in electronic form in the Templates provided by the EDUSYS through emails only.

(ix)   EDUSYS shall work upon the data provided by the **RKCE** and obtain the concurrence and approval of the **RKCE** about its correctness. For the purpose of avoiding any misunderstandings, this concurrence and approval shall be obtained. The services of EDUSYS will commence from such concurrence and approval.
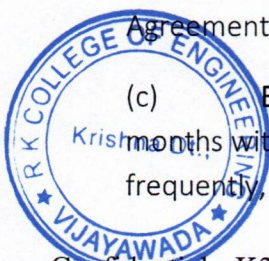
5.0 THE OBLIGATIONS OF EDUSYS

EDUSYS shall ensure that –

(a)   All operating modules are working during business hours, and make its best endeavor to ensure working thereof 24X7X365 without any interruption. EDUSYS will provide a robust fault monitoring facility.

(b)   Secrecy is maintained for all information provided by **RKCE** or accessed by **EDUSYS** through modules or during the course of transaction with **RKCE** under this Agreement.

(c)   EDUSYS shall provide complete back up of data to **RKCE** once annually / every 3 months without any extra charges. However, in case, **RKCE** requires back up of data more frequently, then **RKCE** can take the same from the software on its own by generating

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different excel/PDF reports from the software itself. If **RKCE** wish to have an extra back up of data in soft copy format, then **RKCE** have to make a payment of Rs. 10,000/- INR for the backup of data each time.

(d)   **EDUSYS** shall indemnify and keep **RKCE** indemnified against all actions and claims made by a third party against **RKCE** in respect of use of any application/software/module of **EDUSYS** under this Agreement. In case **RKCE** has to defend any legal action/complaint/matter/suit/ proceeding brought against **RKCE** by any party, **EDUSYS** will assist and extend all required support to **RKCE** for dealing with such matter/ proceeding/s.

(e)   **EDUSYS** shall ensure that all data pertaining to **RKCE** will be kept safe, secure and confidential and shall be used for **RKCE** only and will not be used/shared further with any other agency/third party, without prior written approval from **RKCE**.

(f)   **EDUSYS** shall use the trade mark, trade name or other marks proprietary to **RKCE** only in the manner authorized and permitted by **RKCE**.

(g)   **EDUSYS** shall provide high quality of support services envisaged herein, without any interruption, disruption and abrupt discontinuation, as it will cause irreparable damage to the reputation and goodwill of **RKCE**.

(h)   **EDUSYS** support **RKCE** and end users by providing software support, training and implementation by means of support ticket module, email and phone.

(i)   **EDUSYS** will ensure that the uptime of servers is 99.8% in order to offer uninterrupted services. In the event of downtime, **EDUSYS** will notify **RKCE** in advance with the details of server downtime period (without fail) and expected time for resolving the issue.

(j)   The data of the **RKCE** shall be stored in shared server and EDUSYS is responsible for tape backup of the database on a daily, monthly, weekly basis or as specified. EDUSYS will provide database support & disaster recovery to the maximum extent possible. EDUSYS is responsible for maintaining a mirror server at a third location for immediate recovery in the event of failure of the primary server. EDUSYS will be responsible for the complete firewall & intrusion protection.

(k)   EDUSYS undertakes to provide a support service for the Product to the **RKCE** on a regular basis via Online. EDUSYS shall make available this support services either through
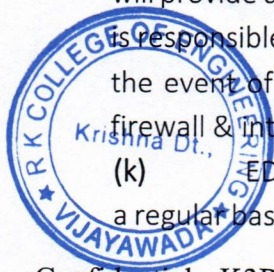
email, WhatsApp, Mobile or any desk in that order of preference. For any support issues the **RKCE** has to raise a ticket or through an email or WhatsApp message and the Service provider will respond to the ticket or reply via email or WhatsApp group in a stipulated time of 24 hrs.

(l)   **Email** - After signing of this Agreement, email is to be sent to the **RKCE** by the account manager with clear description of implementation procedure and tasks covered during the implementation of each module as per the agreement.

(m)   **WhatsApp**- The EDUSYS shall create the WhatsApp group and add contacts shared by the HA and important contacts of EDUSYS.

(n)   **Help line** - RKCE can reach out to the account manager from Monday to Saturday between 9:00AM and 6:30PM IST on all working days.
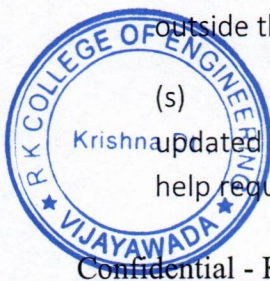
(o)   **Team Viewer or Any desk** - EDUSYS shall connect remotely with the **RKCE** system as and when required through Team Viewer or Any Desk Software.

(p)   **TRAINING:** After completing the implementation (data collection, data uploading and system setup) process of all steps mentioned for each module, EDUSYS shall communicate with the **RKCE** to render a list of people who the **RKCE** wishes to be trained and agree on. Upon receipt of such communication from EDUSYS, **RKCE** shall assign a single point of contact for all training coordination purposes from the **RKCE**'s side and intimate the coordinates of such point of contact to EDUSYS via email or WhatsApp. EDUSYS shall undertake to train the **RKCE** team online or offline and shall provide a first application DEMO to college management / HODs & Faculty members and such that the **RKCE** will be in a position to utilize all the Core features of the Product to its optimum level. After the completion of the training the EDUSYS shall obtain confirmation from the **RKCE** of the Training program in the form or through email. **RKCE** shall confirm by signing on the Training confirmation form or replying to the email.

(q)   **Field Training Charges:** Only when the customer training or support query cannot be handled over email, phone, chat or TeamViewer, the EDUSYS may, on a request from the **RKCE**, depute its representative to the **RKCE** location for training and query resolution purpose. So as to avoid any misuse of this facility, the request from the **RKCE** for the Customer **Support Field Visits** shall be communicated in the form of email **or WhatsApp and RKCE** has to bare the travelling expenses for the visit.

(r)   **Timing**: The timings during which these services shall be available will be for Telephonic Support: From 09.00 hrs to 19.00 hrs IST on every day (other than a public holidays) from Monday to Friday. The EDUSYS reserves the right to decline service requests outside these timings.

(s)   **New Feature Updates:** Any new features on the Product shall be promptly updated in the product updates section of the product by the Service Provider and any help required by the **RKCE** in understanding the new features shall be promptly attended

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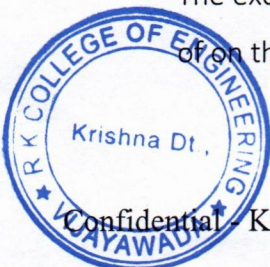Kethanakonda (V), Ibrahimpatnam (M),
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by the account manager of the Service Provider.

(t)   **Escalation Matrix:** So as to avoid any instance of the **RKCE** directly calling the management of the EDUSYS in matters of **RKCE** Support, the following Escalation Matrix shall be strictly adhered to:

Level	Position
Level 1	Assigned Account Manager
Level 2	Product Head
Level 3	Management Directly

6.0   PRICE, PAYMENT AND DELIVERY

i.   **K3R** will bill **RKCE** in three equal instalments as agreed (9 months – prepay) for each **RKCE** respective to the date of **RKCE** sign-off.

    i.   Upfront Deposit from TOTAL ANNUAL COST) -- To Initiate the Process (C+D) 1st Payment upfront

    ii.   2nd payment upon completion of 3Month after 1st payment

    iii.   3rd payment upon completion of 3Months after 2nd payment

ii.   **RKCE** will make necessary payments within 30 calendar days.

iii.   All payments to **K3R** will be done by **RKCE** in INR (Indian Rupee) through wire transfer. The exchange rate fluctuation shall be capped at 30% from the base exchange rate as-of on the date of Agreement.

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iv.   **RKCE** will set the market price for the Products to end users, based on the market conditions.

v.   The pricing details are as per mentioned in the ANNEXURE A.

Yearly subscription prices can be increased based on the market place and economic conditions of the country which is assessed once.
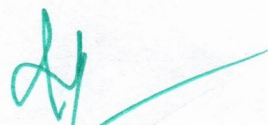
vi.   a year, with maximum cap of 6% on the current year price. Any such increase in price shall be notified in written to RKCE-NAME 90 days before the new charges are effective. Existing HAs are exempted from change in pricing at the time of increase for the duration of the existing **RKCE** contract. New pricing will be imposed on new **RKCE** s signed up after the increase in price.

7.0   TERM, RENEWAL AND TERMINATION OF THIS AGREEMENT

(i)   Unless terminated sooner in accordance with the terms and conditions of this Agreement, the term of this agreement is for a period of **One Year** from the effective date of this Agreement.

(ii)   The parties may renew this Agreement upon completion of the term without any escalation, for such further period and on such terms and conditions as may be mutually decided and agreed in principle before two months of completion of the term of this Agreement.

(iii)   Either party may terminate this Agreement during the term of this Agreement, by giving to the other party at least 90 days' written notice of termination sent by e-mail and by post (A.D) at the last known address.

(iv)   Notwithstanding anything contrary contained herein **RKCE** may terminate this Agreement at any time on material breach of the term of this Agreement. The material breach for the purpose of this clause includes unauthorized use of trade mark, trade name, business information, non-functioning of module/s and/or applications for a continuous period of 2 business days.

(v)   This Agreement shall terminate if: -
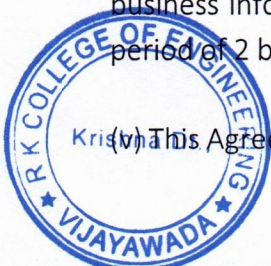
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(a)   EDUSYS is dissolved or is rendered non-functional will provide three months advance notice to RKCE.

(b)   RKCE ceases to conduct all (or substantially all) of its business.

(c)   Any party becomes unable to pay its debts as they fall due;

(d)   Any party becomes insolvent or is declared insolvent;

(e)   An administrator, administrative receiver, liquidator, receiver, trustee, manager or similar is appointed over any of the assets of a party;

(f)   An order is issued for the winding up of the either party, or any party passes a resolution for its winding up [(other than for the purpose of a solvent company re-organization where the resulting entity will assume all the obligations of the other party under this Agreement)]; or

(g)   Takeover/merger/amalgamation of EDUSYS [Sales of company or change in management. Provided that RKCE shall have the right to continue use of services provided by EDUSYS, where constitution of EDUSYS is changed in any manner as aforesaid or otherwise, with the new entity; EDUSYS shall cause such new entity to enter into agreement with RKCE **on same terms** and ensure uninterrupted and continuous use of services by RKCE.

(vi)   Upon completion of the term of this Agreement or in case of earlier termination of this Agreement due to any other reason, EDUSYS will provide complete back-up of data to RKCE to its entire satisfaction, and shall continue to assist and provide technical support till such time all modules are made operational by other designated agency appointed by RKCE (subject to a maximum period of one month). In such event, EDUSYS shall also assist/help the porting of data to an alternative service provider.

(vii)   EDUSYS shall not, during the term of this Agreement or at any time thereafter, communicate, divulge or use for EDUSYS' benefit outside the system or for the benefit of any other person/s, entity, any confidential information, knowledge or know-how including, without limitation, standard, procedures, product formulas, specifications and the methods of operations of RKCE which are communicated to EDUSYS or of which EDUSYS may be apprised, by virtue of EDUSYS's operation under the term of this Agreement.
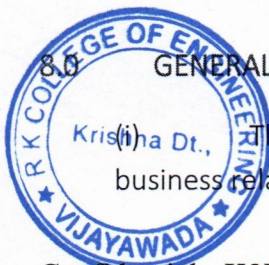
8.0   GENERAL TERMS AND CONDITIONS

(i)   The relationship between RKCE and EDUSYS is commercial, at arm's length, business relationship and is based upon principal to principal basis.
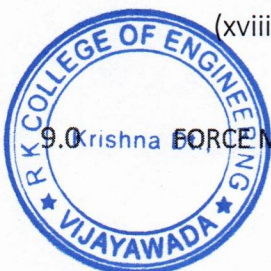
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(ii)   Nothing contained herein shall be deemed to constitute a partnership between the parties herein.

(iii)   Neither party shall be liable to the other party in respect of any loss of profits or anticipated savings. Neither party shall be liable to the other party in respect of any loss of revenue or income.

(iv)   Neither party shall be liable to the other party in respect of any loss or corruption of any data, database or software, unless it is directly attributable to the deliberate act of the other party.

(v)   Each party warrants to the other that they have the legal right and authority to enter into this Agreement and to perform its/their obligations under this Agreement.

(vi)   Neither party may without the prior written consent of the other party assign, transfer, charge, license or otherwise deal in or dispose of any contractual rights or obligations under this Agreement.

(vii)   Any modification, alteration and amendment of this Agreement shall be enforceable only if they are in writing and are signed by authorized representatives of both the parties.

(viii)   The Schedules to this Agreement are integral part of this Agreement.

(ix)   This Agreement is prepared and executed in duplicate originals, and each party shall retain one original copy of this Agreement.

Data Security / Uptime Guarantee / Data Backups

It shall be the responsibility of **EDUSYS** to provide

(x)   99.8 % application availability guarantee
(xi)   24 X 7 X 365 Performance and Fault Monitoring facility
(xii)   Data Backup and Recovery
(xiii)   Tape Backup taken on a daily, monthly, weekly basis or as specified
(xiv)   Database Support & Disaster Recovery to the extent possible
(xv)   24/7 Monitoring and Management
(xvi)   Highest Data Security facility
(xvii)   Complete Firewall and Intrusion Protection
(xviii) Intrusion Protection

9.0 Krishna FORCE MAJEURE EVENTS

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If a Force Majeure event gives rise to a failure or delay in either party performance of any obligation under this Agreement, that obligation will be suspended for the actual duration of the Force Majeure Event.

A party facing Force Majeure Event which may give rise to, or which is likely to give rise to, any failure or delay in that party's performance of any obligation under this Agreement, must promptly notify the other, and inform the other of the period for which it is estimated such failure or delay to continue.

A party whose performance of its obligations under this Agreement is affected by a Force Majeure Event, must take reasonable steps to mitigate the effects of the Force Majeure Event at the earliest.

10.0   RELEXATION OR CONCESSIONS

Any relaxation or concession(s) granted or shown by either of the parties under this Agreement shall not in any way prejudice the rights or remedies under this Agreement.

The waiver by either party of a breach or default of any provisions of this Agreement,   must be in written form and signed by other party, and shall not be construed as a waiver of any subsequent breach of the same or any other provision.

11.0   APPLICATION SECURITY

EduSys ERP system built on .Net 7 Layered Architecture and data management and date communication is highly secured.

(i) Authentication

Unique user codes and passwords for user access; Password expiration and user disablement; User passwords stored one-way encrypted

(ii) Authorization

User credentials and privileges validation on every resource and application block;

Personal permissions.

(iii) Session management

Unique session identifiers and secured session details storage; Session lifetime control on every discrete user action.

(iv) Sensitive data

Sensitive data stored, sent over network and logged in encrypted form.
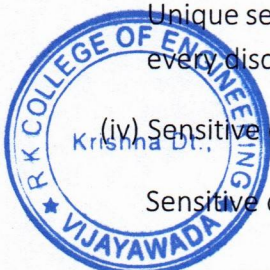
(v) Infrastructure

Secured network infrastructure provided by web and Encrypted traffic between a non-secure HTTP request and a secure SSL request.

(vi) Security

Application tiers; SSL where applicable; Securing web servers

12.0   ENTIRE AGREEMENT

This Agreement shall constitute the entire Agreement between the Parties hereto relating to the subject matter thereof, and there are no other oral statements, representations, warranties, undertakings or agreements between the Parties except as provided herein. This Agreement may not be amended or modified in any respect except by written instrument signed by the duly authorized representatives of the Parties hereto.

13.0   GOVERNING LAW

This agreement, including any matter related hereto, shall be interpreted and construed in accordance with the applicable laws of India.

14.0   RESOLUTION OF DISPUTE/S

Any disputes between the parties will be first settled by arbitration. In case that fails, this Agreement is made/deemed to have been made and executed at Hyderabad and the Courts in Hyderabad/Telangana shall have exclusive jurisdiction to entertain, try and decide any dispute arising under, out of or relating to the construction, meaning, operation or effect or breach of this Agreement.

IN WITNESS WHEREOF, the parties hereto, intending to be legally bound hereby, do hereby execute this instrument, with each signatory warranting its authority to enter into this agreement on behalf of the party it represents.

I have read and accepted the above terms and conditions,

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SIGNED ON BEHALF OF R K College of Engineering	SIGNED ON BEHALF OF K3R
Name of Signatory: DR.K.RAMA KRISHNAIAH	*Name of Signatory:* SANDHYARANI
Designation: PRINCIPAL	*Designation:* operational Manager.
Institution/Trust Name: R K COLLEGE OF ENGINEERING	*Company Name:* K3R Global Solutions Private Limited
Registration Number:	*Company Registration Number:* U72900TG2017PTC115730
Address: Kethanakonda (V), Ibrahimpatnam (M), Vijayawada, AMARAVATI - 521456	*Address:* Golden Heights, Plot No: 9/1, 4th Floor, Sector-111, Huda Techno Enclave Beside Lemon Tree Hotel, Opp. Raheja IT Park, Madhapur, Hyderabad, Telangana 500081
Sign: Date:	Sign: Date: 10-04-2022

PRINCIPAL
R K COLLEGE OF ENGINEERING
Kethanakonda (V), Ibrahimpatnam (M),
Vijayawada, AMARAVATI-521 456.

ANNEXURE A – SOFTWARE SOLUTION & PRICING

HA agrees to pay K3R as per below pricing matrix:

NO	DESCRIPTION	Billing Period	PRICE
1	Student Subscription Cost	Per Year	Rs. 80
2	Set-Up Charges	One-time	Rs. 10,000
3	Branding Android app with RKCE Name and logo (Optional)	One-time	Rs. 15,000
4	Dedicated web login page with RKCE Name and logo (Optional)	One-time	Rs. 5000
5	Any Customization Charges	Per Hour	Rs.400

Note:

*1. Subscription includes active students only.*

2. Subscription excludes inactive students like leads, enquiries, graduated, withdraw, terminated and alumni

3. Subscription includes all modules as states in ANNEXURE B. It also includes all new modules which will be developed by K3R.

4. Any future integrations as needed by the HA which are not available with K3R will come under customizations.

5. Subscription fee excludes any additional customizations. For customization, K3R project Manager will decide and share the details of the scope, process/screen flows and cost with HA-NAME. K3R will proceed with customization only upon approval from HA-NAME.

6. All payments or costs will have charge of 18% GST additional.
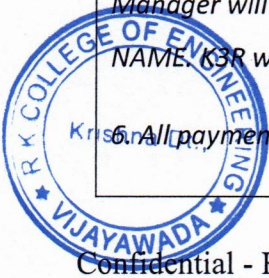
7. *For any offline Training/support client has to bare the travelling Expenses.*

ANNEXURE-B

Module Features

1. Dashboard	26. Student Portal
2. Campus Master	27. Parent Portal
3. Academic Setup	28. Brand Website (Guest View)
4. Campus Management	29. Bulk Load Data
5. User Administration	30. Internal Email
6. Staff management	31. Internal Chat
7. Student Management	32. Student Life-Cycle Management
8. Inventory Management	33. ERP Features Help
9. Accounts/Finance Management	34. Mobile Module (Android)
10. Campus Operation	35. Mobile Module (IOS)
11. Assessments & Grading	36. Online Objective Exam
12. HR & Payroll	37. Enquiry Management
13. Attendance Management	38. Visitor Management
14. Academics	39. Time-Table Scheduling
15. Fee Management	40. Asset Management
16. Library Management	41. Alumni Management
17. Dormitory Management	42. Pre Admission Management
18. Transportation	43. Feedback & Complaints
19. Reports/Transcripts Generator	44. Campus Polling/Survey
20. Academic History	45. SMS Integration
21. Staff Portal	46. Learning Management System
22. Digital Diary	47. Reports Scheduler
23. ID Card Management	48. Document Management
24. Food Program Management	49. Payment-Gateway
25. Out Pass Management	50. Material Management

PRINCIPAL
R K COLLEGE OF ENGINEERING
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